

Policies

1) All clients **MUST** wear a **Mask** for **ALL** appointments! Absolutely **No Extra Guests!**

2) If you are getting some type of body treatment please come already showered.

APPOINTMENTS, PAYMENTS, CANCELATION & LATENESS

3) Come 5 mins prior to your scheduled appointment time! Do not come any earlier! If you are too early please wait outside or in your car!

4) ALL Appointments require a 30% non-refundable non-transferable to other services deposit when booking any service. Your appointment is not confirmed until the 30% deposit has been paid. Confirmation of your confirmed appointment will be sent to your email provided. Remaining balance is due at the time of appointment via cash or cash app \$Ayelesoin.

4) Clients who purchase services must adhere to the 24 hour cancellation notice as well as our 10 minute lateness policy. If you need to reschedule or cancel, All cancellations and rescheduling must be done 24 hours in advance of actual day of service for the 30% booking fee to be transferred to a new date. Please make contact with us in writing via text 484-802-2220 or email AyeLeSoin@gmail.com. Cancelling or rescheduling any service less than 24 hours in advance you forfeit your entire deposit and will need to place another deposit to book your next appointment.

5) Lateness of 10 minutes reduces your services by \$15 and every 15mins thereafter you are late during your session time.

6) Please GPS the location given prior to your appointment as well. If you are late you may still receive your appt. However, your service may be shortened.

7) We strongly recommend that you schedule your next service prior to leaving Aye Le Soin. Please check your schedule before booking an appointment with us we only allow 1 reschedule per appointment before forfeiting your deposit. If you are trying to book two appointments you must pay two separate deposits for each service.

Updated 1/23/21

8) No call/No show, NEVER CAN BOOK AGAIN! There is absolutely NO REFUNDS.

PROTECTION

9) We cannot be responsible for loss or damages to personal items. Please keep them with you during your appointment.

10) All information discussed with be kept confidential.

GRATUITIES

11) Please feel free to extend gratuity as a result of your spa experience. Gratuities are not included in any treatment prices.

AYE LE SOIN